

## Advanced Product Warranty Policy

### Conditions

ADVANCED warrants its products are free from defects in material and workmanship. Subject to the conditions and limitations set forth below, ADVANCED will, at its option, either repair, replace or give a refund for any product that prove defective by reason of improper workmanship or materials. Repaired or replacement products will be provided by ADVANCED on an exchange basis and will be either new or refurbished to be functionally equivalent to new. Any refunds given will be at the current value of the product at the time the warranty claim is made.

This limited warranty does not cover any damage to this product that results from improper installation, accident, abuse, misuse, natural disaster, insufficient or excessive electrical supply, abnormal mechanical or environmental conditions, or any unauthorized disassembly, repair, or modification.

This limited warranty also does not apply to any product on which the original identification information has been altered, obliterated or removed, has not been handled or packaged correctly or has been sold as second-hand.

This limited warranty covers only repair, replacement or refund for defective ADVANCED products, as provided above. ADVANCED is not liable for, and does not cover under warranty, any loss of data or any costs associated with determining the source of system problems or removing, servicing or installing ADVANCED products. This warranty excludes 3rd party software, connected equipment or stored data. In the event of a claim, ADVANCED's sole obligation shall be replacement of the hardware.

### Terms

All ADVANCED manufactured and branded products are covered by this warranty for a period of **three years** from the date of purchase.

### Procedure

The procedure for dealing with any warranty claims and handling of goods can be obtained by contacting Advanced Customer Services or Technical Support during normal UK office hours on +44 (0)345 894 7000

### Disclaimers

The foregoing is the complete warranty for ADVANCED products and supersedes all other warranties and representations, whether oral or written. Except as expressly set forth above, no other warranties are made with respect to ADVANCED products and ADVANCED expressly disclaims all warranties not stated herein, including, to the extent permitted by applicable law, any warranty that may exist under national, state, provincial or local law including but not limited to any implied warranty of non-infringement, merchantability or fitness for a particular purpose. All warranties, whether express or implied, are limited to the periods of time set forth above.

ADVANCED's total liability under this or any other warranty, express or implied, is limited to repair, replacement or refund. Repair, replacement or refunds are the sole and exclusive remedies for breach of warranty or any other legal theory. To the fullest extent permitted by applicable law, ADVANCED shall not be liable to the purchaser or end user customer of an ADVANCED product for any damages, expenses, lost data, lost revenues, lost savings, lost profits, or any other incidental or consequential damages arising from the purchase, use or inability to use the ADVANCED product, even if ADVANCED has been advised of the possibility of such damages.



**Antonio Telesca** - Managing Director

23<sup>rd</sup> August 2023