

Statement re MxPro 4 range

We regularly review our product portfolio to ensure we continue to provide you with products that deliver optimal performance, quality, and ease of use.

Following our latest review, we would like to advise you that the MxPro 4 range of panels will no longer be available for sale from **1st January 2023**.

This decision is based on several factors:

- Alternative products, offering enhanced functionality, are available to you within the Go and MxPro 5 ranges.
- We intend for all our panels to have cloud connectivity in future – the MxPro 4 does not support this capability.
- UKCA approval is required from 1 January 2023. This entails significant resource investment, which we believe is better spent developing new solutions for you.
- A number of MxPro 4 components are becoming increasingly scarce as technologies move on.

However, to ensure full support for all installed MxPro 4 panels, we are committed to the ongoing supply of MxPro 4 spare parts for the foreseeable future. A comprehensive list of products that will remain available is available on our website.

As ever, our sales, customer and technical support teams are on hand to offer advice and answer any questions. Please call: 0345 894 7000 or email enquiries@advancedco.com

We would encourage you to sign up to our monthly newsletters to keep on top of all the latest developments.

Thank you for choosing Advanced.

Kind regards

John Newton

Head of Products and Regulatory